INVESTMENT IN OUR COMMUNITY

$71M
Total Investment (Fiscal 2019)

Medicare uncompensated care $13.9M
Medicaid uncompensated care $27.3M
Charity care $6.4M
Unrecoverable patient debt $22.4M
Education and research $1M

UCHICAGO MEDICINE INGALLS MEMORIAL
COMMUNITY BENEFIT SERVICE AREA
Zip Codes and Community Areas*

60406 Riverdale
60409 Calumet City
60411 Chicago Heights
60419 Dolton
60422 Flossmoor
60425 Glenwood
60426 Dixmoor
60428 Markham

60429 Hazel Crest
60430 Homewood
60438 Lansing
60443 Matteson
60445 Midlothian
60452 Oak Forest
60461 Olympia Fields
60462, 60467 Orland Park
60463 Palos Heights

60466 Park Forest
60469 Posen
60471 Richton Park
60472 Robbins
60473 South Holland
60475 Steger
60477, 60487 Tinley Park
60478 Country Club Hills
60483 Chicago Burnham

*Some community areas stretch across multiple zip codes. Our community benefit service area extends only to those parts of a community area within the 28 zip codes identified.

The Ingalls Memorial service area covers a population of more than 260,700 across 19 southern suburbs, 10% of the population of suburban Cook County.

UCHicago Medicine Ingalls Memorial At a Glance
» 485 Licensed beds
» 2,625 Employees
» 464 Physicians
» 482 Nurses
» 351,656 Outpatient encounters

» 13,648 Admissions
» 47,377 Emergency room visits
» 5,088 Surgeries

As of May 2020

To make an appointment, call 1-855-826-3878 or visit uchicagomedicine.org/request-appointment.
COMMUNITY BENEFIT AND THE COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA)

UChicago Medicine Ingalls Memorial offers and supports programs and services to improve the health of our community. The 2019 Community Health Needs Assessment (CHNA) helps guide this work by identifying the following health priorities for Chicago’s Southland:

» Preventing and managing chronic diseases
» Increasing access to maternal health services
» Promoting awareness for breast and prostate cancer

CHRONIC DISEASES
Includes asthma, diabetes, heart disease, high blood pressure and nutrition education

Objectives:
» Increase asthma education and outreach events
» Help community residents gain knowledge and skills to prevent and manage diabetes
» Increase the number of healthy lifestyle events in the community focused on chronic disease

Through the community benefit grant program, Ingalls supported the American Heart Association’s blood pressure management program — Target: BP. The program helps underserved patients in the clinical setting and at home through patient education designed to reduce and prevent hypertension. Through the program, physicians, medical assistants and nurses received specialized training and patients enrolled in a self-monitoring program.

2019 grantees: Pearl Foundation, Family Christian Health Center, American Heart Association

MATERNAL HEALTH AND PRENATAL CARE

Objective: Increase access to prenatal care for women

Through the Healthy Baby Network, UChicago Medicine Ingalls Memorial brings together community agencies and resources to help women with infant health and family planning. The Healthy Baby Network also works to improve the health outcomes of babies and young children born or living in poverty. In 2019, 132 mothers were enrolled in the program.

Other resources for families include Babypalooza and the KidFest Back to School Festival, both annual community events.

BREAST AND PROSTATE CANCER

Objective: Increase outreach that promotes breast and prostate cancer screenings

Hosted in partnership with the Southland Coalition to Conquer Breast Cancer, the Conquering Breast Cancer Forum is a free, annual awareness event addressing medical and cultural issues surrounding breast cancer in the African American community. In 2019, more than 260 individuals attended the event.

We support many community resources that help meet our community’s needs, such as the Cancer Support Center, which offers free mammograms, counseling, yoga, art therapy and more than 50 other programs. Ingalls’ Cancer Comfort Program provides meditation, massage and Reiki therapy for those undergoing infuson therapy. In fiscal 2019, 400 participants were served through this program.

To you, our community.

At the University of Chicago Medicine Ingalls Memorial, we are dedicated to providing superior, innovative and compassionate healthcare and serving the health needs of diverse communities across the Southland. This brochure highlights some of the ways we are addressing the top health priorities for south suburban residents. We value our community partnerships and look forward to working together to promote health equity — ensuring everyone has the opportunity for a healthy life.

Brian Sinotte, FACHE
President, UChicago Medicine Ingalls Memorial Hospital

FOR MORE INFORMATION VISIT, UCHICAGOMEDICINE.ORG/COMMUNITY-BENEFIT-INGALLS